

# Tableaux® Shipping Address Options

## Commercial vs. Residential

### Definition of a Commercial Address

Commercial addresses are those defined by our freight carrier as commercial sites. Typically, these addresses are zoned as commercial real estate. Most commercial sites have tractor-trailer access and a loading dock.

### Definition of a Residential Address

The fact that a business is being operated from a location does not qualify it as a commercial address. Businesses being operated from a home, apartment, or other dwelling where people live on the premises are considered residential addresses. In most cases, our freight carrier will contact you to make an appointment before delivery is attempted to a residential address.

### Common Carrier Delivery Options

#### Commercial Address without Liftgate Service

To qualify for this rate the address must meet the terms of a commercial address, as defined above. In most cases, it will also have tractor-trailer access with a loading dock suitable for unloading with a pallet jack or forklift.

#### Commercial Address with Liftgate Service

To qualify for this rate, the address must meet the terms of a commercial address, as defined above. Liftgate delivery is provided for those businesses not equipped with a loading dock. There is an additional \$45.00 fee for liftgate service. Please be sure to select this service on your quote request.

#### Residential Address without Liftgate Service

This shipping method should be chosen with extreme caution. Most residential areas are not suitable for delivery without a liftgate. The driver, in most cases, will NOT be able to assist with the unloading of the shipment. Please remember that it is solely your responsibility to remove the shipment from the truck. Items shipped via common carrier are typically large and heavy. Please have the necessary manpower available to receive your items with limited delay to the driver.

#### Residential Address with Liftgate Service

Most residential deliveries via common carrier that include larger items should choose this method. Freight carriers prevent their drivers from assisting with the unloading of heavy items other than to lower it via the liftgate to ground level. Please have the necessary manpower available to receive your items with limited delay to the driver. There is an additional \$45.00 fee for liftgate service. Please be sure to select this service on your quote request.

